

## Clinical Services

Following four successful years of orthotic lab services, Westfalen is now offering in-house clinical services. This includes full biomechanical evaluation, gait analysis, and fabrication of custom foot orthoses. All clinical services are provided by a Certified Pedorthist, in good standing with the Pedorthic Association of Canada.

Westfalen uses the latest software technology to collect data and generate custom detailed reports including home exercises and a full description of all findings. The reports may be used for referring professionals, third party insurers, and patient education.

As per the Code of Ethics laid out by the College of Pedorthics of Canada, custom orthoses are only dispensed when prescribed by a physician. Think of Pedorthists as "Pharmacists of the Feet". Just as you can't walk into the pharmacy and ask for morphine

without a prescription, orthoses should only be dispensed when medically necessary.

Assessments are available by appointment only, between the hours of 8:30am and 5:00pm. The clinic is in the same location as our manufacturing facility – 130 Konrad Cres., Unit #17, near Woodbine and 14th Avenue.



## Facility Accreditation

Early this year, Westfalen became one of only two facilities granted accreditation for the manufacturing and supply of custom foot orthoses, by the College of Pedorthics of Canada. Accreditation will give assurance to patients and referring professionals that Westfalen will provide only the best quality care, under the supervision of a governing body. The College also ensures that the work environment is safe for both staff and public. This is the ultimate in accountability - Certified staff and a Certified facility.

We hope this will further emphasize how much we at Westfalen want to do the best job possible for our customers.



## Environmental Responsibility

As of February 1st, Westfalen converted to Bullfrog Power, a 100% green electricity provider. Westfalen Orthotic Services now uses power derived from clean, renewable sources such as wind power and low-impact water power. In keeping with our new mission statement, and in an effort to reduce our carbon footprint, we felt this was a step in the right direction for Westfalen.



Westfalen is also a proud customer of Papersavers Ltd. All papers, bottles, and cans are now collected and recycled, in yet another effort to reduce the impact we have on the environment.